

RANUA INTEGRATION SERVICES

The municipality of Ranua provides services in accordance with the Integration Act for people who have moved to Ranua. Customer relationships in integration services begin from the first municipality registration. The customer relationship ends when the right to an integration plan ends.

Clients include

- quota refugees
- asylum seekers who have been granted a municipality
- those who have received a residence permit based on temporary protection, whose municipality is Ranua
- people outside the labor force who have moved to the country and are entitled to services under the Integration Act.

Clients are provided with guidance and advice on measures and services that promote integration. For clients outside the labor force, an assessment of skills and the need for integration services is made, and an integration plan is created if necessary.

Integration services provide information on rights and obligations in Finnish society and advice on

- dealing with authorities
- navigating the Finnish service system
- matters related to housing
- leisure activities and
- engaging in hobbies
- enrolling in daycare and school
- enrolling in adult education.

Customer service can begin when

- the customer has received a residence permit based on international protection or temporary protection
- the customer's municipality of residence is registered as Ranua in the population information system

- less than three years have passed since the customer received their first residence permit.

Integration services in Ranua are managed by office secretary Viivi Sarajärvi from the technical office, Keskustie 30. Appointments can be made by phone/text message at +358 40 635 2505 or by email at viivi.sarajarvi@ranua.fi.